

MACKENZIE

LIMITED

1-800-858-7100
www.mackenzietd.com

CHESAPEAKE BAY

CRAB CAKES & MORE

1-800-282-2722
www.cbcrabcakes.com

IMPROMPTU

GOURMET®

1-877-632-5766
www.impromptugourmet.com

CUSTOMER NUMBER

SOURCE CODE

NAME (please print)

STREET

SUITE/APARTMENT

CITY

STATE

ZIP

TELEPHONE (DAY)

TELEPHONE (EVENING)

EMAIL

Please provide phone numbers & email in case questions arise about your order.

CUSTOMER SERVICE

To contact Customer Service, call 1-877-867-6851
Monday - Friday
8 a.m. - 4 p.m. (EST).

PAYMENT INFORMATION

We accept Mastercard, Visa, American Express, Discover, money orders and checks. Please allow five days clearance time on all orders paid by check or money order.

THE MACKENZIE GUARANTEE

In the unlikely event you are not satisfied with your purchase, please call Customer Service within 3 business days of receipt of your order. If your order arrives damaged, we will arrange for it to be picked up for inspection. Please do not dispose of any item, even perishable ones, until you have spoken with Customer Service.

FOR YOU	ITEM #	QUANTITY	ITEM DESCRIPTION	UNIT PRICE	TOTAL PRICE

GIFT #1	Name (please print) _____			Gift Message _____		
	Address _____		Apt. _____			
	City _____	State _____	Zip _____	Recipient's Phone () _____	Delivery Date _____	

GIFT #2	Name (please print) _____			Gift Message _____		
	Address _____		Apt. _____			
	City _____	State _____	Zip _____	Recipient's Phone () _____	Delivery Date _____	

GIFT #3	Name (please print) _____			Gift Message _____		
	Address _____		Apt. _____			
	City _____	State _____	Zip _____	Recipient's Phone () _____	Delivery Date _____	

If you are sending more than three gifts, please include your additional order information separately.

PAYMENT METHOD				MERCHANDISE TOTAL	
<input type="checkbox"/> MasterCard <input type="checkbox"/> Visa <input type="checkbox"/> American Express <input type="checkbox"/> Discover <input type="checkbox"/> Check <input type="checkbox"/> Money Order					
Credit Card Account Number			Expiration Date		
<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>			<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>		
Credit Card Identification Number (CID) <input type="text"/>			Mo. Yr.		
_____ AUTHORIZED SIGNATURE				SHIPPING Add delivery charges for each delivery address (see table)	
				TOTAL	
				Thank You!	

SHIPPING RATES AND SERVICES

Standard Delivery: All orders are shipped via FedEx to arrive within 3-7 business days. Your cost is determined by the total cost of your ordered items to each separate shipping address. The table below shows the shipping rates. We cannot ship to P.O. boxes, APOs, FPOs, or outside the US.

ORDER VALUE	STANDARD	ORDER VALUE	STANDARD
\$0 - \$40.00	\$17.95	\$100.01 - \$120.00	\$27.95
\$40.01 - \$60.00	\$19.95	\$120.01 - \$150.00	\$32.95
\$60.01 - \$80.00	\$23.95	\$150.01 - \$200.00	\$36.95
\$80.01 - \$100.00	\$24.95	\$200.01 - \$250.00	\$39.95
		\$250.01 +	16% of total

2-Day and Rush Deliveries: For 2-Day add \$4.95 per address to our standard shipping charges and for Rush (Overnight) add \$19.95 per address. 2-Day and Rush orders received before 11 a.m. EST will ship the same business day. (Orders ship Monday-Wednesday for 2-Day and Monday-Thursday for Rush).

Other Deliveries: Saturday Delivery and orders to Hawaii should add \$24.95 per address to our standard shipping charges. Saturday delivery is not available to all areas.

Delivery Release: We cannot accept responsibility for orders with incomplete or invalid addresses, or sent to recipients who are not available to accept the package in a timely manner.